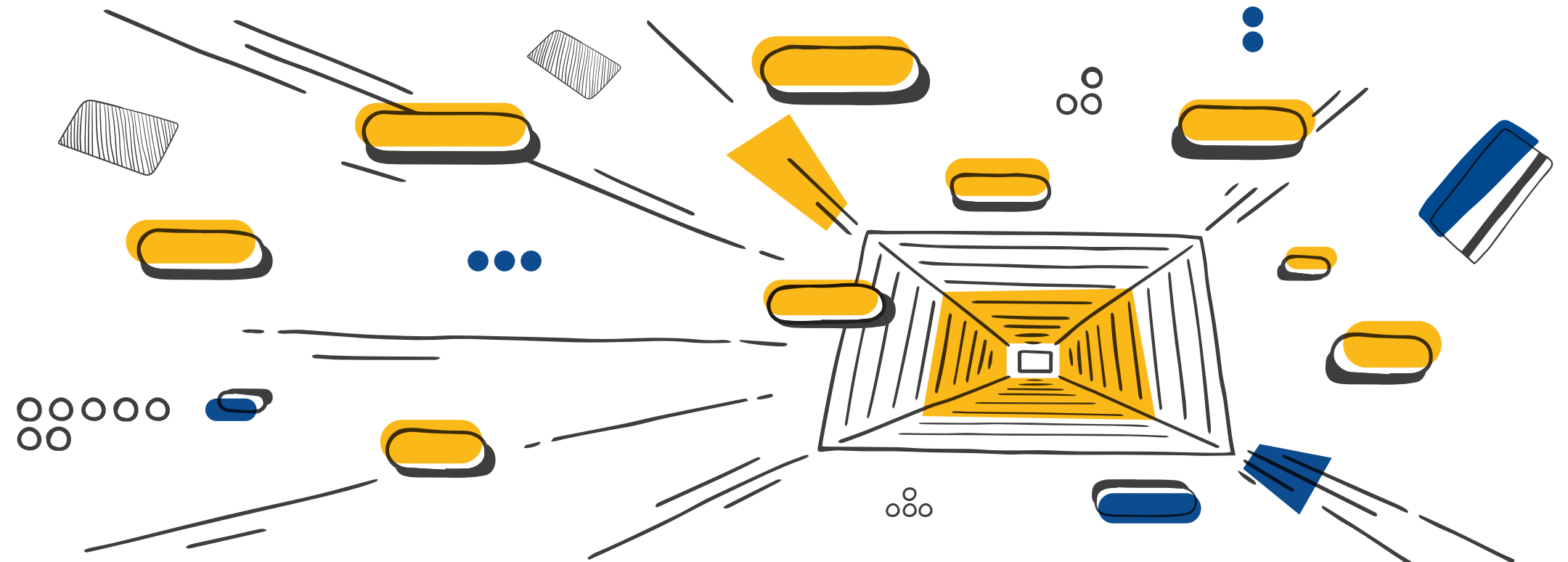


TOSAN TECHNO  
Smart Innovation



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## Banking Machines Solution | TECHNO ITM

According to recent statistics, customers' interactions with banks are increasingly conducted through automated teller machines (banking machines). This contrasts with past decades when most customer interactions occurred physically in bank branches. In recent years, the number and variety of banking machines have grown significantly globally, with over 60,000 in Iran.

Despite the various technological advancements in banking machines software, the majority of software used in banking machines is over a decade old, depriving them of many new features. To meet the software needs of the country's banking machines infrastructure, TOSAN TECHNO has devel-

oped the TECHNO ITM for banking machines, designed according to current global standards. This solution allows banks and financial institutions to offer their value-added services and existing banking services on banking machines without requiring customers to visit bank branches physically. The technology used in this solution allows instant adding and changing of new services simultaneously across all banking machines without the need for physical intervention.

The user interface of this software has been designed based on extensive research on existing banking machines and customer behaviour to provide the best user experience for stakeholders.



## The TECHNO ITM is suitable for:

- Banks and financial institutions,
- All centres with independent banking machines (IADs).

TECHNO ITM allows for omnichannel integration and creates a consistent customer experience.

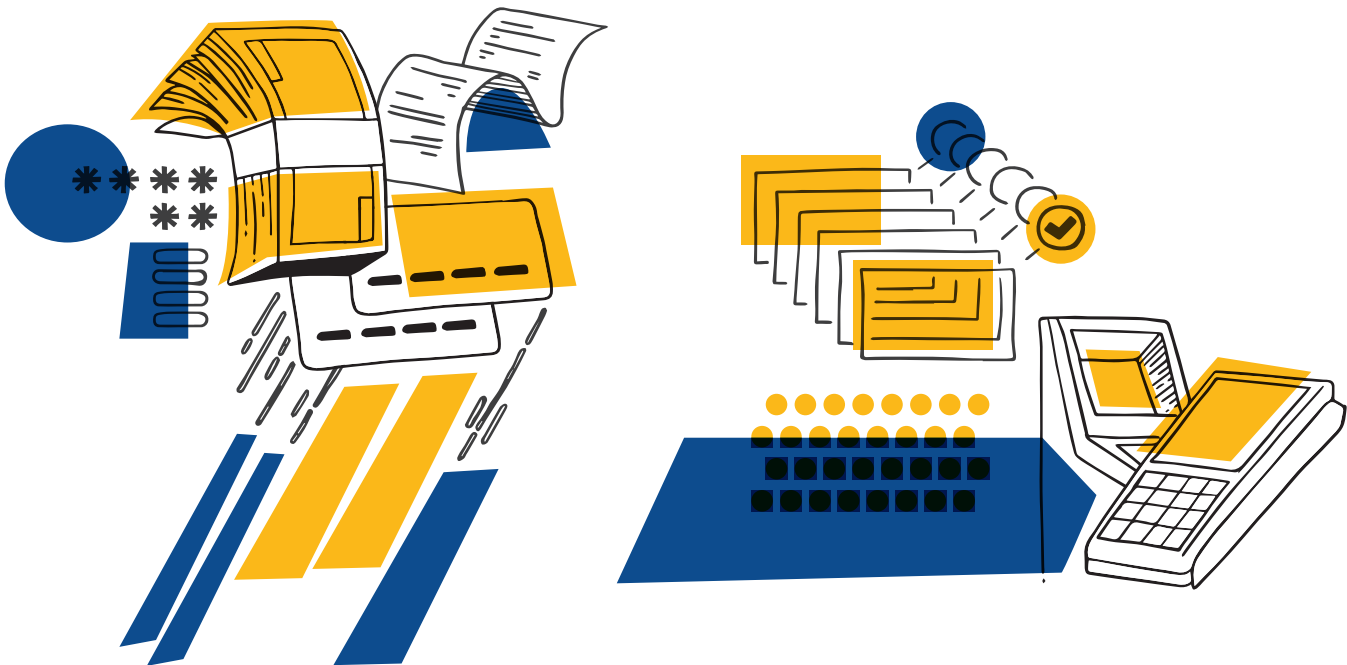


# Proposed Solutions

The TECHNO ITM offers several proposed solutions for the enhancement of banking machines, including:

- Real-time updates of all banking machines servers simultaneously,
- Customizable integration with various types of hardware and software,
- Simple and user-friendly interface suitable for all members of the community,
- Capability to add requested services of financial and credit institutions,
- Capability to operate on kiosks, banking machines, self-service machines, cashless terminals, and Android card readers.

This solution aim to improve the efficiency, accessibility, and convenience of banking machines for users and financial institutions, including banks’ technology infrastructure.



# Solution Features

The functions available in the TECHNO ITM include:

- Cash withdrawal,
- Viewing and printing bank statements and account balances,
- Viewing and printing invoices,
- Transferring money,
- Paying bills,
- Changing card PINs,
- Cheque services,
- Bank payments,
- IBAN inquiries,
- Bill inquiries,
- Blocking and replacing cards.

The TECHNO ITM represents an advanced, cutting-edge software system tailored to meet the demands of modern banking machines. It enables financial institutions and banks to offer their clientele value-added services, expedite service delivery, and improve customer satisfaction. Additionally, the software incorporates sophisticated security mechanisms that safeguard customer data and mitigate the risk of fraudulent activities.

