



Comprehensive Solution for Payment Terminal Management | TECHSTORE

The payment industry has always been striving for progress and improvement in quality while reducing costs. The introduction of modern pay- A dedicated Android software market for merment terminals, on the one hand, and the entry of support, monitoring, and management systems for payment terminals, on the other hand, has led to an increase in quality level and a reduction in costs for payment service companies in recent years. Today, comprehensive solutions for payment terminal management are considered an important tool in the payment service industry, which will reduce management costs, any time, increase productivity, and provide more supervision over payment terminals. The lack or motely, inadequacy of payment terminal management solutions for a payment service company will result in high costs, such as the cost of human Trace the latest location of a payment termiresources for monitoring and inspecting de- nal. vices, the cost of providing and implementing changes in terminals, repairing devices, and the risk of non-functioning terminal fleets.

A comprehensive solution for managing payment terminals provides:

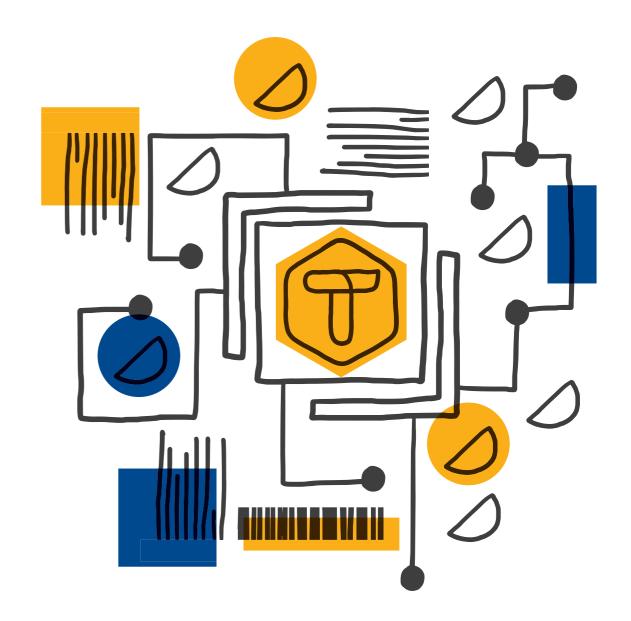
Real-time information on terminal perfor- nue streams.

- The ability to manage devices remotely,
- chants managed by payment services provider

Using TECHSTORE as a comprehensive solution for payment terminal management, payment companies will be able to check:

- The operational status of their payment terminal hardware,
- Monitor the activity status of their devices at
- Update the latest software and Firmware re-
- Check devices that have been inactive for a while,

Additionally, the most significant advantage is that fleet owners can have their own Android software market. By providing various software to card reader owners, they can improve the quality of their services and create new reve-





Roles and Services

- Real-time monitoring of payment terminal hardware performance status,
- Overview of payment terminal fleet status,
- Remote management and control of payment terminals,
- Remote software and operating system updates and changes for payment terminals (no need to visit the merchant),
- Offering various software in the company's Android software market,
- Possibility of providing limited remote services and repairs,
- Remote PUK updates for devices (Remote Key Injection),
- Access to the latest registered location of each device (if equipped with GPS).

Proposed Values

For End Users:

- Ability to receive some services without a need for in-person visits,
- Ability to receive Android software related to their business (such as inventory or accounting management),
- Ability to access the latest registered location of stolen or lost devices.

For Payment Service Companies:

- Increased data supervision over payment terminal fleets,
- Reduction of payment terminal update costs through remote updating,
- Ability to categorise different payment terminals and update software for different categories,
- Increased usability of Android payment terminals for customers by adding auxiliary service software to these devices,
- Adding various value-added services to the company's product portfolio (through software and service sales),
- Delegating branch activities to branch managers in each region and province.

Solution Features

- Monitoring the conditions of different hardware components of various payment terminals and instantly detecting problems,
- Providing a dashboard of overall fleet conditions for payment service companies,
- Ability to remotely manage Android devices using provided SDKs,
- Ability to provide an Android software market for each company based on their needs,
- Ability to define different users with different access levels in the system panels,
- Ability to define third-party developers for publishing payment software in the market,
- Ability to define custom workflows for software distribution,
- Ability to define different versions of payment software and Firmware for each terminal and apply custom settings for each,
- Ability to define different agents and agencies with access to register or manage devices,
- Ability to remotely change PUKs executed on devices,
- Ability to restrict merchants from changing software, settings, and payment terminal conditions,
- Complete management of software provided in the market,
- Ability to receive reports from inactive devices to investigate their inactivity.

